



ZSCHIMMER & SCHWARZ

Grievance List 2023

Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
1	West Sumatra peat fires	The central government had sent a mission to investigate the fires in June, after the publication of the Mongabay article	Not involved	November 2022	Closed
1	West Sumatra peat fires	The central government had sent a mission to investigate the fires in June, after the publication of the Mongabay article	Not answered	-	Waiting for investigation result from supplier
1	West Sumatra peat fires	The central government had sent a mission to investigate the fires in June, after the publication of the Mongabay article	Not involved	November 2022	Closed
1	West Sumatra peat fires	The central government had sent a mission to investigate the fires in June, after the publication of the Mongabay article	Working on it	November 2022	Waiting for investigation result from supplier
1	West Sumatra peat fires	The central government had sent a mission to investigate the fires in June, after the publication of the Mongabay article	Not answered	-	Waiting for investigation result from supplier
1	West Sumatra peat fires	The central government had sent a mission to investigate the fires in June, after the publication of the Mongabay article	Not involved	December 2022	Closed



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Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Its supplier stopped purchasing January 2022	January 2023	Closed
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Its supplier stopped purchasing January 2022	December 2022	Closed
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Not answered	-	Waiting for investigation result from supplier
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Stop buying from May 2022	November 2022	Closed
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Working on it	November 2022	Waiting for investigation result from supplier
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Working on it	December 2022	Waiting for investigation result from supplier
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Suspended from mill supply since January 2022	January 2023	Closed
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Working on it	November 2022	Waiting for investigation result from supplier
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Suspended sourcing	December 2022	Closed
2	Sawit Sukses Sejati	They have been linked to the clearing of over 400 hectares of HCS forests in Indonesia	Not sourcing. PT PAS stopped sourcing 01/2022	December 2022	Closed



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Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
3	Astra Agro Lestari	Accused of operating plantations without the proper permits, land grabbing from local communities, deforestation of protected areas and planting palm outside their concession boundaries	Not answered	-	Waiting for investigation result from supplier
3	Astra Agro Lestari	Accused of operating plantations without the proper permits, land grabbing from local communities, deforestation of protected areas and planting palm outside their concession boundaries	Suspended sourcing and buying from 1 December 2022	November 2022	Closed
3	Astra Agro Lestari	Accused of operating plantations without the proper permits, land grabbing from local communities, deforestation of protected areas and planting palm outside their concession boundaries	Not involved In supply chain	December 2022	Closed
3	Astra Agro Lestari	Accused of operating plantations without the proper permits, land grabbing from local communities, deforestation of protected areas and planting palm outside their concession boundaries	In progress	-	Last update April 2023



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3	Astra Agro Lestari	Accused of operating plantations without the proper permits, land grabbing from local communities, deforestation of protected areas and planting palm outside their concession boundaries	Asked for action to subsidiaries involved	December 2022	Waiting for investigation result from supplier
3	Astra Agro Lestari	Accused of operating plantations without the proper permits, land grabbing from local communities, deforestation of protected areas and planting palm outside their concession boundaries	Not answered	-	Waiting for investigation result from supplier
4	Permata Sawit Mandiri	Deforestation	Direct supplier stopped sourcing January 2022	January 2023	Closed
4	Permata Sawit Mandiri	Deforestation	Direct supplier stopped sourcing August 2022	December 2022	Closed
4	Permata Sawit Mandiri	Deforestation	Not answered	-	Waiting for investigation result from supplier
4	Permata Sawit Mandiri	Deforestation	Direct supplier stopped sourcing January 2022	December 2022	Closed
4	Permata Sawit Mandiri	Deforestation	Not answered	-	Waiting for investigation result from supplier
4	Permata Sawit Mandiri	Deforestation	Working on it	December 2022	Waiting for investigation result from supplier
4	Permata Sawit Mandiri	Deforestation	Direct supplier stopped sourcing January 2022	January 2023	Closed



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4	Permata Sawit Mandiri	Deforestation	Not answered	-	Waiting for investigation result from supplier
4	Permata Sawit Mandiri	Deforestation	Not answered	-	Waiting for investigation result from supplier
4	Permata Sawit Mandiri	Deforestation	Not sourcing. Bumitama stopped sourcing August 2022	December 2022	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Stop sourcing	27.02.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Not involved	25.07.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Working on it, monitoring	23.02.2023	Waiting for investigation result from supplier
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	No supply	06.03.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Not answered	-	Waiting for investigation result from supplier
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Not involved	22.02.2023	Closed



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Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Not involved	23.02.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Working on it	08.03.2023	Waiting for investigation result from supplier
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Not involved	11.09.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Not involved	06.03.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Corrective action	07.03.2023	Closed
5	Carbon Bomb Scandals	Deforestation of peat forests within the protected Rawa Singkil Wildlife Reserve in Indonesia	Working on it	06.03.2023	Waiting for investigation result from supplier
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Monitored, no evidence of child labour	February 2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Not involved	25.07.2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Monitored, no evidence of child labour	February 2023	Closed



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Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Monitored, no evidence of child labour	February 2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Not answered	-	Waiting for investigation result from supplier
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Monitored, no evidence of child labour	February 2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Monitored, no evidence of child labour	February 2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Supplier involved was stopped from supply chain	18.07.2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Not involved	10.09.2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Not involved	March 2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Suspended sourcing	08.03.2023	Closed
6	Cashinvestigation10.22	Investigation done by Cash Investigation last year about EWF (Erasakti Wira Forestama)	Working on it	21.02.2023	Waiting for investigation result from supplier
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	23.02.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	25.07.2023	Closed



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Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Working on it	28.02.2023	Waiting for investigation result from supplier
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	06.03.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not answered	-	Waiting for investigation result from supplier
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	22.02.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	23.02.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	08.03.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	10.09.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not involved	06.03.2023	Closed
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Not answered	-	Waiting for investigation result from supplier
7	Forestpeople11.22	Land conflicts between PT BHP / PT KHL and Dayak Agabag communities	Working on it	21.02.2023	Waiting for investigation result from supplier



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Grievance ID	Supplier targeted	Summary of the grievance	Action taken / Progress	Date of answer	Status
8	Grievance from "France 2" TV Channel	Child labor, Fidelity planatation, herbicide usages	Not involved	14.03.2023	Closed
8	Grievance from "France 2" TV Channel	Child labor, Fidelity planatation, herbicide usages	Working on it	15.03.2023	Waiting for investigation result from supplier

Grievance ID:	Grievance ID that will allow you to identify the case internally and follow up.
Supplier targeted:	Name of the facility targeted by the grievance, and which is alleged to be in non-compliance.
Parent company:	Parent company of the targeted facility.
Summary of the grievance:	Summary of the non-compliance case and its implications.
Action taken / Progress:	Details of the actions taken by your company to resolve the non-compliance case.
Source:	Link to the report or other documents useful for the monitoring of the resolution.
Date of answer:	Date the grievance answer was obtained by supplier
Status:	Resolution status of the grievance (Grievance Under Investigation, Grievance Monitored, Grievance Closed, etc.).